January 2017

Dear Parents and Carers

**AFTER-HOURS STUDY HELP IN 2017**

We want to go even further to help our students succeed in high school, and in future academic pursuits.

That’s why our homework and study support is available after the bell goes, each night and on weekends, so your child is always supported when they get stuck on a problem during moments of independent learning.

We want to provide personal help: specific to your child’s question, time of need and learning level. **YourTutor** is online, on-demand study help - right when you need it. As soon as your child has a question, they can connect to an expert tutor, or they can upload a draft writing assignment any time, and receive personalised feedback within 24 hours.

Many families have benefited from the school’s YourTutor service in 2016. I encourage parents of new students to take a look when your child uses it for the first time.

Go to yourtutor.com.au/start ***Use this code to activate your account: <<merge access codes here>>.   
Note: Your child received his or her activation code at school this week.*  
More information**

YourTutor is live, one-to-one, on-demand online help during study. The moment your child has a question– in English, essay writing, maths, science, and more – there is a real-life, expert tutor online, ready to help, 3pm – 10pm Sunday through Friday. Students can also upload a draft for tailored feedback within 24 hours, any time they like.

**Who are the real-life, online staff?**

The online tutors are all teachers, educators or university experts, located remotely. They must go through all necessary checks and a stringent application and training process, to make sure only the best are allowed in the YourTutor network.

**What does this mean for families?**

* Less stress during ‘homework time’ in your household
* The chance for every child to build up confidence, interest, and performance in subject areas
* No extra travel or appointments needed, students simply use the service from a computer or device, from school, from home, or anywhere else with an internet connection, 24/7.
* Extremely ethical guidance, a ‘no answers’ policy, students are trained to think for themselves

We encourage parents and students to take advantage of YourTutor’s after-hours support in 2017.

If you have any questions about the service, please contact <<Name of contact person at school>>.

Kind regards